

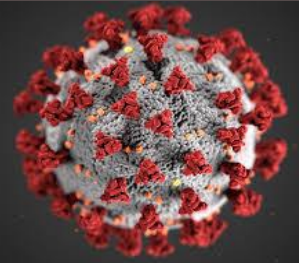


## CORNER PLACE SURGERY

### NEWSLETTER – SPRING 2020

46A Dartmouth Road, Paignton, TQ4 5AH – 01803 557458

[www.cornerplacesurgery.co.uk](http://www.cornerplacesurgery.co.uk)



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#### COVID 19 – CORONAVIRUS – HELP US TO HELP YOU



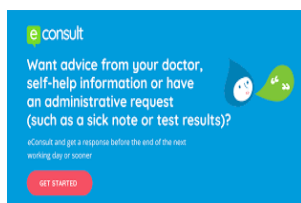
Please only attend the surgery if you have a booked appointment and have been triaged by our team first. This is for the safety of our patients and staff. If you develop a continuous cough or temperature 37.8 or above, have a hot back or chest, use NHS 111 online or if you don't have access to the internet ring 111.

### Patient Access

Next time you order your repeat medication, go online with Patient Access. Register online at [www.patientaccess.com](http://www.patientaccess.com) or download the app. If you don't already use Patient Access, sign up today! It is possible to order repeat prescriptions via the internet on a computer, tablet or smart phone without stepping a foot in the surgery! Your request will go directly to a GP which speeds up the process and prescriptions requested in this way will be given priority.



If you do not have a computer perhaps a family member or carer can help? They can order the prescription via our website [www.cornerplacesurgery.co.uk](http://www.cornerplacesurgery.co.uk). They do not need to be signed up for Patient Access to be able to do this on your behalf. Alternatively, post a prescription request to us directly or if you have to come down, do not enter the surgery. Please post your request using the letterbox to the side of the building. Ensure you inform us of your nominated pharmacy as we will no longer be printing paper prescriptions. **If we do not have a nominated pharmacy for you, your prescription will be sent to Well Pharmacy, next door to the surgery. Do not come into the surgery.**



For enquiries, please use our e-consultation service, also available via our website. If you are not able to use this service, please ring the surgery. Do not come down. There may be longer delays than normal in answering calls due to staff shortages being affected by self isolation. We apologise for any inconvenience this may cause and thank you for your understanding and patience.

If you have a booked appointment, upon arrival, instead of attending reception, please use the touch screen check in service located to the left of our reception desk. Ensure you use the hand sanitiser before and after use. Take a seat in the designated waiting area until you are called. Waiting areas and touch screens are being cleaned every hour.

